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# SUMMARY.

#### **TAGLINE**

Feed more families, more of the time.

#### **MEDIUM**

Email campaign and light-touch social media Optimized donate page Help Board Members to share about WCK

#### **PROGRESS**

124% of \$125,000 target achieved



## **DONOR STATS.**

### **TOTAL RAISED:**

\$155,461.30

+ some late arriving cheques



**145** donors

**52** new

At least three people donated more than once

15 re-engaged



454

people visited the donate page

28% conversion rate

(industry average = 19%)

## **DONATION STATS.**



## **AVERAGE DONATION AMOUNT:**

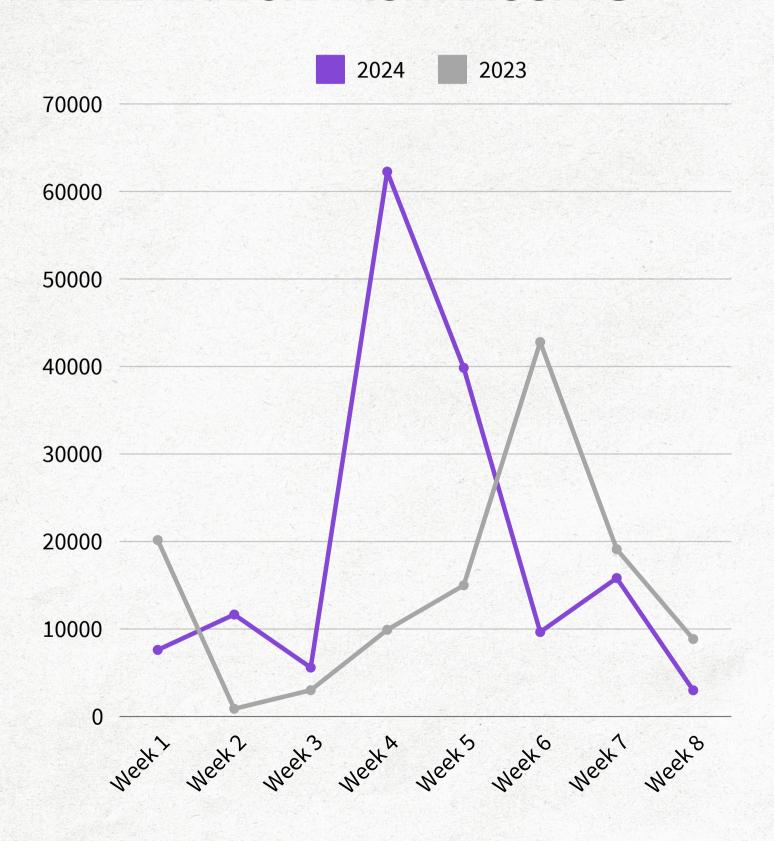
\$1,016.30

Donation amount	No. of donations	Total value
Up to \$100	30	\$1,600
\$101-\$500	71	\$12,500
\$501-\$2,000	28	\$26,000
\$2,001-\$5,000	11	\$39,600
\$5,001+	4	\$75,500

\*Remaining donations came from: Cheque; Bank/EFT transfer; WCK's Canada Helps page; Charitable Impact; Cash payment; Square; Benevity; PayPal; "Other"

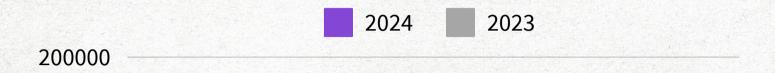
# **DONATION STATS.**

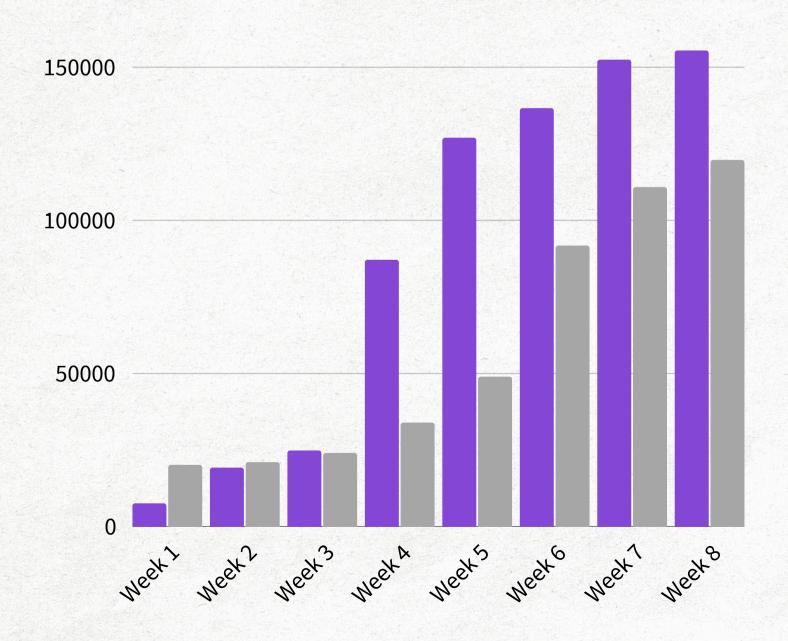
## **WEEKLY DONATION AMOUNTS**



## **DONATION STATS.**

## **RUNNING TOTALS**





### **EMAIL STATS.**

### **AVERAGE OPEN RATE:**

51%

(industry average = 37%)

### **AVERAGE CLICKS TO DONATE:**

2.85%

(industry average = 1% for appeals)

## **MOST POPULAR EMAILS (OPENS):**

**1.044** Email 1: Matched giving announcement

**1,040** Email 6: Kids' smoothie recipe video

**1.016** Email 4: Tim's video explaining the need

## MOST COMPELLING ASKS (CLICKS):

**179** Email 1: Matched giving announcement

**54** Email 4: Tim's video explaining the need

**22** Email 5: DJ's testimonal

## TAKEAWAYS.

#### **Matched donations are compelling**

Anecdotal feedback from donors, as well as some comments attached to donations, evidences that people were motivated by the match. WCK has an incredible anonymous donor who really understands our work and has significantly boosted our campaigns over several years. This has been a game changer for us.

#### Don't remove donors from subsequent emails

Some people donated more than once; one person donated three times. <u>Raisely</u> advises that people can donate again soon after their first gift. It's also another chance to thank them again for what they have already done.

#### Leverage our connections

One Board Member identified that several of the first-time donors were personal connections that he had talked to about WCK's work and its impact for families.

#### Let's win back lapsed donors

Re-connecting with previous donors could significantly increase our pool of motivated donors for 2025.

## TAKEAWAYS.

#### Fundraisers could boost our total

One long-time volunteer ran a fundraiser selling crafts for WCK and raised over \$1,000 towards the campaign. We can invite people to run simple fundraisers through December.

#### Videos performed well in our email campaign

Open rates and click rates were strong for these. Other strong performing emails were the impact email introducing our Story Page (no ask included) and DJ's personal testimonial.

